

# HARTS GROUP

## **Harts Group Covid prevention measures**

At Harts Group we are following the government guidance and going further to ensure that your experience with us is as safe and relaxed as possible. We have completed a rigorous risk assessment and will be implementing procedures including the below:

*Physical distancing, both in the dining rooms between stools or tables, and in the kitchens between our chefs. We have reduced the choice on menus a little to facilitate this.*

*We have introduced a healthcare app for all staff, who will complete a Covid questionnaire every day, log and have their temperature taken at the beginning of their shift.*

*High frequency contact points, such as door handles, are sanitised every 30 minutes. There is additional sanitisation of equipment in the kitchens.*

*One-way systems are in place where possible.*

*Each guest will have their temperature taken before entering the restaurant, and assuming their temperature is normal, will be advised to use the hand sanitiser provided on their way in.*

*We have installed sanitising stations outside each restaurant and additional hand-washing dispensers outside bathrooms.*

*Cashless payments: we are not accepting cash at any Harts Group site and are encouraging contactless payments where possible.*

*Our staff are working in teams to reduce contact across the workforce.*

*We are providing paper menus, which will be recycled after one use.*

*We are limiting access to the business where possible, so deliveries are received outside.*

*We are providing facemasks to anyone who feels more comfortable wearing one.*

*Thank you so much for your co-operation.*